



COMMUNICATION POLICY

1. Your team's parent representative will gather contact information and confirm the best method of communicating for you and the team. Forms of communication normally include email, text messaging, and phone calls.
2. Players are not allowed to use or check their cell phones during practice, or while refereeing during a tournament.
3. Players are expected to communicate with their coaches to the best of their abilities as a first line of communication.
4. If a coach, player or parent/guardian has a concern between one or more of either party; it should be brought to the attention of the party or parties involved first, at a scheduled time outside of normal practice. However, no parent should discuss any concern with a player of another parent without the presence of the player's parent/guardian.
5. If a problem cannot be resolved at the lowest level possible it should be brought to the attention of the Director of Coaches, Joanna Hayes/Bruce Hayes and a meeting may be arranged between the parties involved.
6. Parents/guardians are not to approach the coach(s) during or after a match or tournament for **48 hours**. Any concerns that are *not reported to the coach within 48 hours* will not be addressed in the future.
7. USA Volleyball junior clubs are now required to implement electronic social media and travel policies. We have sent the social media, electronic communications, and travel policies. Simply stated, social media is not a platform for disparaging remarks toward the club, coaches, players, teams, opponents or officials. Everything you post is public information, any text or photo placed online is completely out of your control the moment it is placed online, even if you limit access to your site. Once you post a photo or comment on a social networking site, that photo or comment becomes the property of the site and/or the recipient. Protect yourself by maintaining a self-image of which you can be proud for years to come.

